



# PooPrints®

## Resident FAQs

### What is PooPrints?

PooPrints is a DNA-based service that ensures a cleaner community by identifying unscooped dog waste. Each dog is registered via a simple cheek swab, enabling us to trace any unscooped waste back to the responsible pet. PooPrints partners with thousands of apartments across the world.

### Why is our community using PooPrints?

Our community loves dogs! But with pets comes the responsibility of managing their waste. To ensure our environment remains clean and healthy for everyone, we use PooPrints. This service helps us maintain cleanliness by holding pet owners accountable for picking up after their pets. It's part of our commitment to creating a pleasant living space for all residents and their furry friends.

### How does PooPrints work?

Every dog in the community is required to provide a DNA sample. When unscooped waste is found, a sample is tested against all registered dogs to identify the responsible pet.

### How do I register my pet with PooPrints?

You can register your pet via a simple cheek swab. Contact our apartment team to get information on when and where!

### What if I get a new dog?

New dogs must be registered with PooPrints within a certain timeframe (e.g., 30 days). Contact the apartment office for details.

### Can I opt out of PooPrints?

Participation is required for all dogs in our community (both pets and Assistance Animals) to ensure compliance with our cleanliness standards.

### How accurate is PooPrints?

PooPrints uses advanced DNA testing similar to methods used in forensic science for humans. The service employs 16 highly variable STR markers that provide unique genetic profiles for individual dogs. This is even more markers than the 13 used by the FBI for human DNA identification until 2017. Thanks to this technology, PooPrints can distinctly identify individual canines with high precision.

### What happens if my pet's waste is matched?

Owners of pets whose waste is identified will be responsible for a fine as outlined in our community's pet policy.

### Are there benefits in addition to a clean property?

PooPrints offers many pet perks to residents like discounts to Chewy, BarkBox, FiCollar, DogTV and more than 100 other partners. Ask us about the latest PooPrints Pet Perks.